

IRS lockbox banks: more effective oversight, stronger controls, and further study of costs and benefits are needed



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(Retha Frami V)

IRS LOCKBOX BANKS: MORE EFFECTIVE OVERSIGHT, STRONGER CONTROLS, AND FURTHER STUDY OF COSTS AND BENEFITS ARE NEEDED



Books LLC, Reference Series. Paperback. Book Condition: New. This item is printed on demand. Paperback. 84 pages. Original publisher: Washington, D. C. : U. S. General Accounting Office, 2003 OCLC Number: (OCoLC)53006511 Subject: Lock box banking -- United States -- Evaluation. Excerpt: . . . schedules of site visits, and reports from oversight reviews. We performed site visits at two IRS Submission Processing Centers to observe IRS reviews of documentation received from the lockbox banks. At each Submission Processing Center, we interviewed relevant management and staff concerning lockbox bank oversight policies, procedures, and practices. To determine if lockbox banks security and internal controls to safeguard taxpayer receipts and returns are sound and properly implemented, we observed physical security and internal controls and interviewed lockbox personnel at all nine lockbox locations during the April 2002 peak processing period and at two lockbox sites during the June 2002 peak processing period. At each site, we also reviewed lockbox bank employee personnel records for a nonrepresentative selection of permanent and temporary lockbox employees. In addition, we compared the 2001 and 2002 LPGs for changes related to safeguarding tax receipts and data, receipt processing, employee screening, and courier requirements. We also compared IRSs Internal 12 Revenue Manual (IRM) and other directives, which are IRSs detailed policies, with the 2002 LPGs. To determine whether the costs and benefits of processing tax receipts through lockbox banks instead of processing them at IRS were considered, we reviewed federal guidance and economic literature on cost-benefit and cost-effectiveness analyses of federal programs and policies. In addition, we analyzed prior FMS and IRS studies and the support for the data, assumptions, and methodology used in the 1999 report to estimate the costs and benefits of processing tax receipts through lockbox banks versus processing them at IRS. We performed...

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